

# Argus eNews

## Welcome Blue Mountains GPN!

Argus is pleased to welcome The Blue Mountains GP Network to the Argus Affinity program! Together we look forward to promoting secure messaging initiatives across the region. Along with many other benefits to healthcare workers across the network, Argus users within the post code range of BMGPN are instantly entitled to an 'Affinity' discount on annual subscriptions.

## Hints + Tips

### Subject: [ArgusMessenger] Error: Address Book Update

Sites may receive an error email message containing:

'Error/s have been encountered whilst performing an Address Book Update. There was a problem connecting to the LDAP Server 'argusldap.argusconnect.com.au'. Please check your configuration settings and try again. LDAP Download aborted (Communication exception). Please investigate'.

This occurs when Argus attempts to update the local address book with the main Argus Users Database (LDAP) but fails; probably due to an internet connection issue. In most instances the connection issue is a temporary one, therefore there is no need for immediate concern, *however* should this message continue to occur on a regular basis, please contact support to investigate.

ARGUS HELPDESK 03 5335 2221



Are you still dealing with paper?

Got a website and want a free scrolling banner to advertise you use Argus? Contact Tania for more information!

## Argus Product Development

DCA/Argus endorses the work program of NeHTA which is leading the ehealth messaging sector to interoperability and standardisation.

DCA/Argus have been working on developing Argus 6, the web services-capable version for about six months. We now have a defined strategy for managing the transition of our users to the new version in a seamless and backward-compatible manner. This version will contain all the current requirements for conformance with NeHTA specifications including all the required infrastructure to enable any other compliant messaging service to interconnect with the Argus network for sending and receiving messages with our users.

DCA/Argus has reached an agreement with Vic Health to utilise the 'Victorian Human Services Directory' (HSD) as its primary source of directory information. As part of this agreement, the HSD is currently being expanded to be able to accept information on all providers across Australia and receive input of directory information from Argus and other messaging providers.

DCA/Argus has a commitment under the Wave 1 PCEHR Program with NeHTA to have the Argus Version 6 and all associated infrastructure operating and compliance-tested by October 31 2011. Argus is aiming for an earlier release date if that is at all achievable.

For additional technical information please contact Tania on the email address below or your local Division.

## Who are the people in Argus Support?



### Jamie Stevens—Support Team Leader.

Nearing 6 years with Argus, Jamie is our technical expert with his main role being 2nd / 3rd level technical support. Also a skilled 8-ball player, Jamie has represented Victoria and Australia in various championships country and world wide. When there is time he enjoys martial arts, cricket and poker, however first and foremost is his family with son Hunter now 2 years.



### Helen Brownbill—Support Officer.

Originally a city girl, Helen and her husband packed up their two children and moved from Melbourne to Ballarat for the country lifestyle. Helen's background is in software testing and interfacing continues to be her predominant role within the Argus team. Helen has now been with the Support team for 2 years and outside work her interests surround her family.



### Tim Beaston—Support Officer.

Providing assistance, advice, as well as installing and upgrading Argus applications, Tim has been with Argus for a period of 3 years. This year, Tim has become our CAI (Certified Argus Installer) Trainer already completing training in Sydney, Melbourne and Adelaide. Outside of work Tim enjoys playing sport, video games, watching movies and catching up with friends.



### Shanan Greenhough—Support Officer.

To the month, Shanan has celebrated his first anniversary with Argus. Unlike the remainder of the team, Shanan logs in from DCA Melbourne. Still providing helpdesk assistance, installations and upgrades, Shanan has begun stepping out attending information evenings answering technical questions. Shanan is a keen photographer and will be capturing America whilst on leave.



### Joel Green—Support Officer.

Our newest recruit, Joel has been with Argus for 3 months. Joel moved to Ballarat from Melbourne 5 years ago to pursue a career in IT at another Ballarat based company. Since beginning with Argus, Joel started learning new installations and upgrades, which gave him insight to resolving helpdesk queries. Joel is also maintaining our website. Once clocked off, Joel relaxes with movies, x-box and camping.

Congratulations to Anna (Argus Support) and fiancé Todd on the safe arrival of Ruby Rae Eppingstall - April 16, 2011 sister to Amelia.



She has arrived!